

# DHS Standards - Amicus Plain English Format



## Standard 1 – Empowerment

Your rights are promoted and upheld.



1.1 You understand your rights and responsibilities



1.2 You exercise your rights and responsibilities



## Standard 2- Access and Engagement

Your rights to access transparent, equitable and integrated services are promoted and upheld.



2.1 It is easy find out about and contact the service



2.2 Services are delivered fairly and equally



2.3 You can get support that meets your needs



## Standard 3 - Wellbeing

Your right to wellbeing and safety is promoted and upheld.



3.1 Amicus works on what you are good at and helps you early to keep you healthy and well



3.2 You can participate in saying what you are good at and plan for any risks, wants and needs



3.3 You have a plan with goals and strategies to achieve them

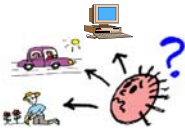


3.4 Your plan is reviewed to make sure it is working and updated regularly



#### **Standard 4 - Participation**

Your right to choice, decision making and to actively participate as a valued member of their chosen community is promoted and upheld.



4.1 You have choice and control about your support and life decisions



4.2 You actively participate in your community including health, education, training and employment.



4.3 You have connections with family and friends



4.4 You can have strong connections with your culture



4.5 You can be involved and grow in your culture, spirituality and language